

Tri-service General Hospital Patient Rights and Responsibilities

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You have the rights to:

1. Receive considerate, respectful, compassionate and continuous medical care regardless of age, race, gender, religion, national origin, sexual orientation, or physical or mental disability.
2. Be informed of diagnosis, options of treatment, and expected results, and be able to review or obtain a copy of medical record according to hospital policy.
3. Participate in making healthcare decisions before and during treatment when medically possible.
4. Maintain privacy and confidentiality of medical information.
5. File complaints, grievances or appreciations. (If you have any questions or concerns, please contact the Customer Service Center on the first floor of medical care building, call 02-87923311 ext. 17101, or email dmq@mail.ndmctsggh.edu.tw)

You have the responsibilities for:

1. Respecting your medical conditions and maintaining safety while not wasting medical resources.
2. Providing complete and accurate information about your health, including present physical conditions, past illnesses, hospitalizations, medications, and any other matters that pertain to your health.
3. Asking for clear clarifications when you do not understand the diagnosis or treatments.
4. Abiding by all hospital rules and regulations.
5. Understanding the risks of both refusing or accepting medical care and conforming to the advice given by the doctor who is providing care with your permission.